



AN **IHG**<sup>®</sup> HOTEL

BALI NUSA DUA

Directory of Service

# HOSPITALITY PROMISE

Making your stay a complete success is our goal.  
Just let our Manager on Duty or front desk staff know if any  
part of your stay isn't satisfactory. We promise to make it  
right or you won't pay for that part of your stay.



AN **IHG**® HOTEL

BALI NUSA DUA



AN IHG® HOTEL  
BALI NUSA DUA

## DEAR GUEST

A warm welcome to the Island of the Gods and the Holiday Inn Resort Bali Nusa Dua.

Discovery and experience await as the Holiday Inn Resort Bali Nusa Dua indulges all of your wishes, from mouthwatering culinary delights to activities and programs to either get that adrenaline pumping or to soothe the body & soul!

Within our family friendly resort you will be tempted to spend the day relaxing and swimming in one of our four pools, or pamper yourself with one of our famous spa treatments in Tea Tree Spa. You may just want to sit back and relax at our Duke's Pool Bar & Lounge or listen to some live music at Nudi Beach Bar & Restaurant.

For children, this is where dreams are made! Kids can spend the day participating in the many activities and so much more! Our extraordinary Kid's Club will keep the kids entertained all day. And if you can pull the kids away from the Kids Club, we have our Kid's pool with water slide and water bucket to play in.

Beyond the resort, discover the many attractions around the beautiful island. Check out our "Out & About" section to see what piques your interest. Our Guest Service Team and the Tour Desk are happy to assist in making plans. Lastly, please do take note of our "Bali Do's & Don'ts" to ensure an unforgettable experience on the island.

Have a memorable stay.

Kind Regards,

A stylized, handwritten signature in black ink, appearing to read 'Carol Waller'.

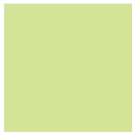
Carol Waller  
General Manager

**IHG™** Rewards  
Club

*Make the best of your stay by joining IHG® Rewards Club today. As a IHG® Rewards Club member, you can accumulate points or airline miles at over 4,500 hotels worldwide with every qualifying stay, plus you get to redeem them in a convenient way. Choose from many rewards – all conveniently available through online redemption or by phone.*



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BALI NUSA DUA



# PHONE DIRECTORY

## International Telephone Country Codes

Country	Code	Country	Code
Afghanistan	93	Bolivia	591
Alaska	1+907	Botswana	267
Albania	355	Brazil	55
Algeria	213	British Virgin Island	1+284
American Samoa	1+684	Brunei	673
Andora	376	Bukgaria	359
Angola	244	Burma	95
Antigua	1+268	Cambodia	855
Argentina	54	Cameroon	2
Armenia	374	Canada	1
Australia	61	Cape Verde	238
Austria	43	Cayman Islands	345
Azerbaijan	994	Chad	235
Bahrain	973	Chile	56
Bahamas	1+242	China	86
Bangladesh	880	Colombia	57
Barados	1+246	Congo	242
Bhutan	975	Cook Islands	628
Belgium	32	Costa Rica	506
Belize	501	Croatia	385
Bermuda	1+441	Cuba	53
		Cyprus	357

# PHONE DIRECTORY

## International Telephone Country Codes

Country	Code	Country	Code
Czech Republic	420	Guyana	592
Denmark	45	Haiti	509
Djibouti	253	Hawaii (USA)	1+808
Dominican Republic	1+809	Honduras	504
Ecuador	593	Hong Kong	852
Egypt	20	Hungary	36
El Salvador	503	Iceland	354
Eritrea	291	India	91
Estonia	372	Indonesia	62
Ethiopia	251	Ireland Republic	353
Fiji	679	Iran	98
Finland	358	Iraq	964
France	33	Israel	972
Gabon Republic	241	Italy	39
Gambia	220	Ivory Coast	225
Georgia	995	Jamaica	1+876
Germany	49	Japan	81
Ghana	233	Jordan	962
Gibraltar	350	Kazakshtan	7
Greece	30	Kenya	254
Greenland	299	Korea Republic	82
Grenada	1+473	Kuwait	965
Guam	1+671	Laos	856
Guatemala	502	Latvia	371

# PHONE DIRECTORY

## International Telephone Country Codes

Country	Code	Country	Code
Lebanon	961	Netherland	31
Lesotho	266	New Caledonia	687
Libya	218	New Zealand	64
Liechtenstein	423	Nicaragua	505
Lithuania	370	Niger	227
Luxembourg	352	Nigeria	234
Macau	853	Norway	47
Madagaskar	261	Oman	968
Malaysia	60	Pakistan	92
Maldives	960	Panama	507
Mali	223	Paraguay	595
Malta	356	Peru	51
Martinique	596	Philippines	63
Mauritania	222	Poland	48
Mauritius	230	Portugal	351
Mexico	52	Puerto Rico	1+787
Monaco	377	Qatar	974
Mongolia	976	Romania	40
Morocco	212	Russia	7
Mozambique	258	Rwanda	250
Myanmar	95	Saudi Arabia	966
Namibia	264	Serbia & Montenegro	381
Nauru	674	Senegal	221
Nepal	977	Seychelles	248

# PHONE DIRECTORY










## International Telephone Country Codes

Country	Code	Country	Code
Sierra Leone	232	Vietnam	84
Singapore	65	Yemen Republic	967
Slovak Republic	421	Zambia	260
Slovenia	386	Zimbabwe	263
Solomon Island	677		
Somalia	252		
South Africa	27		
Spain	34		
Sri Lanka	94		
Sudan	249		
Sweden	46		
Switzerland	41		
Taiwan	886		
Trinidad & Tobago	1+868		
Tunisia	216		
Turkey	90		
United Arab Emirates	971		
United Kingdom	44		
Uruguay	598		
USA	1		
Venezuela	58		
Vanuatu	678		



# PHONE DIRECTORY

## Hotel Services & Facilities

Facility Services	Icon
Reception	Dial  Hotel Assistance
Concierge	Dial  Hotel Assistance
Housekeeping	Dial  Housekeeping
Laundry	Dial  Housekeeping
Voicemail	Dial  Voice Mail
Restaurant	Dial  In Room Dining
Room Service	Dial  In Room Dining
Wake Up	Dial  Hotel Assistance
Operator	Dial  Hotel Assistance
Outside Line	Dial 9 + Number

## Long Distance Calls

There is an IDD Telephone in every room. The IDD Call Procedure is as follows:

- Press '9' to access an outside line
- Wait for the dial tone
- Press the IDD access code 001/007
- The press the code of the country you are calling
- Followed by the local area code (if the country has area codes)
- Finally, press the local telephone number

Eg. A typical call to London would be as follows:

9	001/007	44	207	1234567
Outside Line Access	IDD Code	Country Code	Area Code	Local Telephone Number



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## SERVICES & FACILITIES

### Adapter

All rooms are equipped with single-voltage (220V) and multi-pin sockets for all standard electrical appliances. If you require further adapters, or extension leads, please contact Hotel Assistance

### Air Conditioning

All rooms are air-conditioned and have individual temperature controls. Please note that if you leave your balcony door or entrance door open the A/C will shut off.

### Airline

Bali's only airport is served by more than 10 international air carriers with Virgin Air, Singapore Airlines and Garuda Indonesia providing the highest frequency of service. In addition, there are a large number of Indonesian carriers offering connections to the rest of the Indonesian republic.

### Airport

Ngurah Rai International Airport referred to as Denpasar or DPS on air ticket, serves all international and domestic flight. The airport is centrally located in relation to the main tourist areas of the island. 10 minutes to Kuta, 15 minutes to Jimbaran Bay, 15-20 minutes to Nusa Dua, 20-30 minutes to Sanur, 60 minutes to Tanah Lot and 90 minutes to Ubud.

### Airport Service Charge

Currently the airport service charge is Rp. 200,000 per passenger departing on international flight, Rp 75,000 per passenger on domestic flight payable by cash only at the airport as you proceed to immigration. Please check with the Guest Service Team if the charge has changed, as it can be changed at any time by the government.



## SERVICES & FACILITIES

### ATM Machine

There are many Automated Teller Machines (ATM) located throughout Benoa and Bali. Please ask the Guest Service Team for the nearest ATM machine from the resort.

### Baby Sitting and Baby Equipment

Our Guest Service Team will gladly make arrangements for you. One-day advanced notice is required; please dial Hotel Assistance. Cots and baby chairs are available at any time, free of charge.

### Bali Cooking Class

Our Bali Cooking program includes an introduction to the ingredients and preparation of traditional Balinese dishes including soups, salads, curries and desserts. For more information, please dial Hotel Assistance.

### Banking

The nearest major bank is located in Nusa Dua and is open from 8:00 am to 3:00 pm, Monday to Friday. Always check your exchanged money immediately. If you would like to exchange foreign currency at the resort please do so only at the Front Desk in the lobby.

### Beach

Tanjung Benoa Beach is a public beach. However, please be aware that there is no lifeguard on duty and swimming in the sea is at your own risk. The resort does not provide any water sport activity at the beach – If guests do want to participate in water sports activities please do so directly with the vendors.

### Bicycle

Please check with Guest Activities Team where you can rent a bicycle to explore the area.



## SERVICES & FACILITIES

### Books

Books are available at the Resort Centre.

### Breakfast

Breakfast is served at the Pasar Market Restaurant from 6:30 am - 10:30 am. For room service, please fill in the in-room breakfast menu and hang it outside your room before 12:00 midnight. For all other meals, please contact Room Service 24 hours a day.

### Computer Zone

We have a desktop for use in our Resort Centre.

### Check-Out Time

Check-out is at 11:00 noon. However, if you have a late flight, please contact the Front Desk for the possibility of a late check-out, which depends on room availability. Charges will apply.

### Corporate Social Responsibility

Holiday Inn Resort Bali Nusa Dua is committed to growing sustainably, and respecting the surrounding community. We minimize our environmental footprint, treating waste water responsibly, installing energy-saving utilities and sustaining the local ponds.

### Credit Card

The Resort accepts the following: Visa, American Express, Diner's Club, MasterCard JCB, Dana, Gopay, Shopeepay and Ovo. No personal or company cheques are accepted.



## Departure Lounge

For the convenience of our guests, we have a departure lounge located in the lobby level of the resort. Open 24 hours our departure lounge provides a comfortable space for you to relax in whilst waiting for your transfer or room to check in.

## Doctor

The hotel can contact a doctor from a nearby hospital, on a case-by-case basis. Please dial Hotel Assistance if you need a doctor. Charges do apply.

## Dresscode

Holiday Inn Resort Bali Benoa does indeed have a relaxed resort atmosphere, but we would appreciate your kind cooperation in abiding by a smart-casual dress code in the dining areas – a shirt or blouse must be worn in our restaurants.

## Drinking Water

Drinking tap water is not recommended in Bali. Complimentary bottles of drinking water are provided in your room and can also be purchased at our restaurants. Water used in the restaurants is put through a filtration system and is safe to drink.

## Dry Cleaning and Laundry

Dry cleaning and laundry service are available daily. Laundry bags and forms are available in your wardrobe. Please complete and sign the laundry form, place it in the laundry bag and leave the bag in your room. Please dial Hotel Assistance to pick up your laundry.

## Duty Manager

To speak with the Duty Manager, please contact Hotel Assistance. Our Duty Managers can assist you 24 hours a day.



## SERVICES & FACILITIES

### Emergency

Please dial Hotel Assistance. Press number 0

### Fitness Centre

The Fitness Centre is open 24 hours for your personal use. As the centre is unmanned, please take care in using the equipment and register when entering.

### Flight and Ticket Arrangements

Please contact our Guest Service Team at the lobby to arrange onward flight confirmations.

### Flowers

Our Guest Service Team would be happy to assist you in the purchase of flowers.

### Guest Service Team

Our Guest Service Team are available 24 hours to provide assistance and information on restaurants, shopping, transportation, and so forth. Alternatively, you may call our Worldwide Reservation Office toll free at 1-800-656-888, or visit our website [www.holidayinnresorts.com](http://www.holidayinnresorts.com)



## SERVICES & FACILITIES

### Internet

Enjoy wireless (Wi-Fi) complimentary internet in your room and throughout the entire resort. Please dial Hotel Assistance if you have any questions.

### IHG One Rewards

IHG One Rewards is a unique travel rewards program. Easy, flexible and rewarding, IHG One Rewards provides numerous benefits such as free accommodation at any InterContinental Hotels Group property along with many other rewards. For further information or membership application, please contact our Guest Service Team or visit [www.ihgonerewards.com](http://www.ihgonerewards.com)

### Key

Your programmed electronic key card is unique to your room for the duration of your stay only. For additional keys or replacements contact our Guest Service Team. If you lose a key card, inform us immediately and we will issue you a new one. The key will also give you access to the Fitness Centre.

### Lost Property

Please contact Hotel Assistance.

### Luggage Service

For luggage collection and storage, please contact our Guest Service Team or the Front Desk.





## SERVICES & FACILITIES

### Meeting and Events

Our fully-equipped facilities provide an ideal venue for meetings, events and celebrations.

Two function rooms can be configured to accommodate boardroom and other meetings, banquets and receptions. Please contact our Sales and Marketing Team who will assist you with all arrangements.

### Message

For assistance with messages and voicemail, please refer to the recorded instructions in the voicemail system or dial Hotel Assistance if you have any questions.

### Minibar

Hotel provide empty mini bar. You may purchase from either Hotel Bar or outside Minimart

### Parking

Holiday Inn Resort Bali Nusa Dua has it's own parking area for guest vehicles, located in Gang Pendidikan Jalan Pratama around 300 metres from the resort. We provide vallet service free of charge

### Pharmacy

Please contact our Guest Service Team for the location of the nearest pharmacy.



## SERVICES & FACILITIES

### Photocopying

Please contact our Guest Service Team for assistance. Some charges may apply.

### Postal Service

Our Guest Service Team can assist with your mailing needs. Stamps for postcards and letters are available at our Front Desk.

### Prohibited Items

Pets, durian and strong smelling food are not allowed in the hotel premises.

### Recreational Activities

See Fitness Centre, Swimming Pool and Tea Tree Spa. Beyond these, the Resort Centre provides a relaxed and airy hang-out where you can browse our books library, have coffee, tea, snacks, and buy gifts. We also offer yoga sessions, cooking classes and an extensive activity program. Please make a reservation in advance

### Room Service

We provide 24-hour food and beverage services. Please refer to the in-room dining menu.

### Safe Deposit Box

A safe deposit box is available in your room wardrobe and also at Front Desk, free of charge. Please be aware that the resort is not responsible for valuables left in the safe deposit box in your room or in the safe deposit boxes at Front Desk.

### Secretarial Service

Secretarial services are available such as photocopy, scanning, and typing. Please dial Hotel Assistance for more details. Charges do apply.



## SERVICES & FACILITIES

### Shuttle Bus Service

Shuttle bus service to Bali Collection is available. Please contact our Guest Service Team for the schedule.

### Swimming Pool

Our expansive lagoon pool is located in the atrium of the resort, with the beachfront pools and a separate kid's pool with waterslide. Please note, we do not have any lifeguards on duty, however our staff are available for assist.

- Pool towels are provided free of charge from the pool towel counter.
- Please note that reserving sun loungers is not allowed. Any towel placed on a lounge and left unattended will be removed after one hour.
- Opening hours 08:00am - 08:00pm

### Tea/Coffee

Tea/coffee-making facilities are provided in each guest room. A variety of complimentary tea and coffee are replenished daily.

### Disposal cutleries

Disposal cutleries are available at departure lounge.

### Tours and Sightseeing

All sightseeing tours can be arranged through the tour desk located at the lobby.

### Tea Tree Spa

Tea Tree Spa features six elegantly designed treatment rooms, including couple's and single rooms. Offering a variety of therapeutic treatments, each is designed to relax and rejuvenate, so you can leave your cares behind. In addition we have an exclusive room for manicure & pedicure and a retail shop. Tea Tree Spa is located close to the reception and Duke's Pool Bar & Lounge.

Spa menu is available at [balinusadua.holidayinnresorts.com/Tea-Tree-Spa-Menu/](http://balinusadua.holidayinnresorts.com/Tea-Tree-Spa-Menu/) or scan this QR  
Opening hours 10:00am - 07:00pm



## SERVICES & FACILITIES

### Umbrella

Umbrellas are available free of charge for use during your stay. If you would like to purchase one please inquire at the front desk.

### Wake-up Call

Your wake-up call may be arranged with our Guest Service Team. Please press Hotel Assistance to book your wake up call.

### Water

See Drinking Water.

### Wheelchair

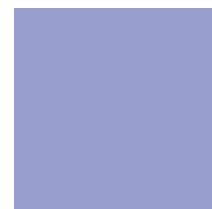
Available upon request. Please contact our Guest Services Team for assistance.

### Weather

The average temperature in Bali ranges from 24 to 32 degrees Celsius throughout the year. Humidity level ranges from 70% to 80%.

### “If the Kids are Happy, You are Happy!”

Holiday Inn Resort Bali Nusa Dua makes sure kids are priority guests. We are a family friendly resort and we know if your kids are happy, you are happy. They will want to keep coming back.



## SERVICES & FACILITIES

### Kid's Club

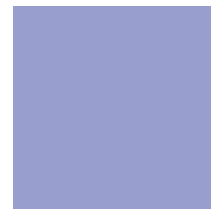
The Kid's Club provides all-day supervision and a wide variety of activities to keep your kids occupied. Children aged 4 to 12 can use the facilities under the supervision and rules of the Kid's Club. Kids under age 4 may use the Club under their parent's/guardian's supervision and cannot be left unattended. Kid's meals are available here at a charge. Open 09:00am - 06:00pm

### Games Room

The Games Room provides both young and old, with some fun distractions to enjoy whilst spending time in the resort. This includes a Wii Zone, Pool Table, Dart Boards, Foosball. Next to the games room in the Resort Centre we have lots of board games to also keep you entertained.

### Rooms and Suites for Families

We have specially design these suites for families. Just ask our Guest Service Team to have a look at our unique Kid's Adventure Suites, Family Adventure Suites and the Family Connecting Rooms. These Rooms and Suites are created for children and families with themed linen and amenities, Playstations, and more are certain to keep everyone happy.



## SERVICES & FACILITIES

### DND Procedure

When you put your room on DND Sign, Housekeeping will not enter your room while a minimum of 24 hours DND without notification, our Duty Manager will contact you before decide to enter the room to check your safety.

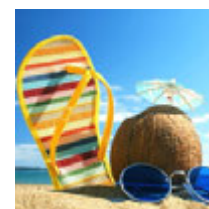
### Forgot Something

If you have forgotten any essential toiletry item, then please contact the housekeeping department. We will be pleased to deliver with our compliments: shaving cream, disposable razor, comb, toothbrush, toothpaste, cotton wool, female sanitary product, sewing kit and nail file.

### Let's Care for our Environment Together

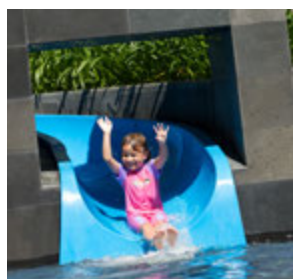
To help conserve for tomorrow, we now use environmentally-friendly bathroom amenities. The bottles and accesories have been tasted and are biodegradable and save for use. Our toiletries are also paraben-free and have not been tested on animals.

Help us to protect the environment by reusing your towels. Towels on the rail means "I will use them again". Towels on the floor means "Please replace them"





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## OUT & ABOUT

### PLACES OF INTEREST

#### Benoa and Tanjung Benoa

As Bali's colourful harbour area, Benoa is a vibrant mix of shimmering marine images, glistening white yachts, fishing trawlers, small snail boats, huge motorised catamarans and the occasional ocean liner or a navy vessel. In addition, the communities that have sprung up on the shores that surround the harbour bay constitute another aspect of its rich local flavour. Huge fishing trawlers hug each other at anchor out in the bay or tied up at the wharves where it's easy to get a close look at them. With their huge deep freeze units and massive diesel engines they ply the oceans for months at a time bringing back catches of huge tuna and other fish destined for the restaurants around the world.

At other times there are cruise lines that also use the harbor for unloading passengers from all over the world and for picking up others for luxury cruises to destinations like Sulawesi and Sumatra and even further afield to some of the islands in the Pacific.

The community in Tanjung is a rich mix of sea faring folk from all over Indonesia who have brought with them distinct aspects from their own cultures. It is an area of many contrasts and blends the new with the traditional. Here you will see homes lined up along the shore of the bay and behind on the ocean side, not far away, tourism water wonderland. You will find dive opportunities as well as vibrant colours of huge parasailing parachutes that carry their hanging passengers high above the water for fantastic views of the Bali coast line. Jet ski's skip across the waves and water skiers throw up spray as they whisk along the water's surface. It is one of Bali's premier water playgrounds.





## Nusa Dua

Nusa Dua is located just south of the resort and can be accessed by foot along the beach front (approximately 30 minutes) or by car (approximately 5 minutes). Housing a range of international 5-star resorts, museum and shopping area, the complex has become quite a popular spot for international and local visitors.

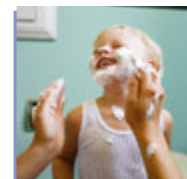
Nusa Dua means two islands (nusa 'island', dua 'two'), because there are 2 islands in the bay of the Bali Tourism Development Corporation area, in the southern side lies Peninsula Island and the northern side lays Nusa Dharma Island which is smaller, but has Pura/Temple Nusa Dharma and shadier.

## The Bukit and Jimbaran

The Bukit, a huge magnificent hill on a peninsular at the south of Bali is fast becoming one of the islands most popular destinations and one could say should be one of the seven natural wonders of the world. It's the feet on the chicken shaped map of Bali. Rising above the surrounding countryside and ocean, the views from The Bukit are sensational.

On the edges of this mass of land are towering cliffs and beneath them beaches of white soft powdery sand, beaches with names like Dreamland. These beaches are not to be missed. Likewise there is the small temple perched on the edge of a towering cliff called Uluwatu and considered one of the holiest and important places in Bali. Uluwatu at sunset offers a magnificent setting for the Kecak dance.

The Bukit also has a quieter side, Jimbaran Bay. The beach and bay of Jimbaran offers small secluded areas , popular with families for its gentle tides, dramatic sunsets and charming seafood restaurants with sand floors. Located just 15 minutes from the resort, it is perfect for an evening of seafood. The perfect location for witnessing the returning of fishermen with their catch, early morning visitors to Jimbaran's traditional markets can observe the island's chefs, restaurant owners and local housewives purchasing the nights catch straight off the colourful traditional fishing jukung.



## Sanur

Just 20 minutes drive from the resort, lies Sanur, Bali's first tourist enclave. Once a peaceful and picturesque village Sanur housed the first collection of international standard hotels. Today Sanur still retains a certain village air. The community's reputation as an important religious centre is well deserved with a wealth of ceremonies and traditional dances punctuating the calendar year round.

Sanur is the kind of place where local Banjar meeting hall and Brahmanic temples sit side by side with exclusive hotel properties, trendy fashion boutiques and highly touted restaurants catering to the coastal towns international clientele.

## Seminyak

Seminyak is part of the main west coast conurbation in South Bali and it can get very congested with traffic. There are two main routes in, from Kuta and Legian. The streets of Seminyak are increasingly jammed, with Jalan Laksmana being a particular black-spot. Your best options here are to walk the street and take in the sites, boutiques and quaint cafes and restaurants.

Seminyak is more upmarket with mostly luxury accommodation and fashionable high-end restaurants and bars. The atmosphere is much more sophisticated and laid-back than Kuta, and the beach in particular is quieter during the day. Seminyak is also the high end spa and boutique shopping capital of Bali. Nowhere is the upscaling of Bali in recent years more obvious than here.



## South Kuta Beach / Tuban

Located 15 minutes by toll road from the resort is the bustling resort area of Kuta. Formerly known as Tuban, Bali's busy vacation zone always has some kind of activity going on and is always buzzing with locals and tourists. This is where you can buy CD's, DVD's and the last minute souvenir. There are also many restaurants catering for all different budgets.

Kuta is also home to Discovery Mall, Bali's first beachfront shopping mall. With department stores such as SOGO. Discovery Mall is a popularly visited spot in Bali. It's been compared to a huge Greek Temple right on the beach containing designer stores, electronic outlets, restaurants, a department store and more.

## Ubud

An interesting 2 hour drive from the Resort up into the hills on the way up to the high country. Ubud is recognized as the cultural capital of Bali. But that's not all. Ubud is a pleasant place to stroll and take in the small cafes and boutiques and art. Ubud literally means 'medicine' in Balinese and it has been renowned as a place of healing energies for centuries. Some say, it is these healing energies that have aroused the artistic bent and talents of many of its citizens, as well as attracting a loyal band of expatriate artists. In Ubud you can find a real melting pot of every kind of artist. Here, Balinese dance and traditional gamelan rub shoulders with the alternative art form that is tattooing. Yet, a harmony prevails, and all expressions are respected and embraced.

Along Monkey Forest road and up into Ubud's main street, the streets are filled to the brim with craftsmen playing their trade in art jewellery and fabric. If you are looking for an original piece, then you are sure to find it on these streets.

For many the restaurants in Ubud are far superior to anywhere else in Bali. Dinning in Ubud is always a wonderful and most times romantic experience. In the evenings rather than loud rock and roll, Ubud's quieter life centres itself around cosy bars serving up jazz and delicious cocktails.



## Canggu

Canggu proper is a small village on the beach about 20 minutes north of Seminyak, half way to Tanah Lot. Canggu is widely used though to refer to a large coastal stretch of about 8 km, running north from the village of Berawa (just north of Seminyak) to the village of Cemagi (just south of Tanah Lot) taking in "Batu Bolong Beach", Echo Beach, ""Nelayan Beach"", Pererenan Beach, Selasih Beach, Seseh Beach and Mengening Beach along the way. It is still a largely rural area away from

The beaches have dark grey or black sand and are not particularly good for swimming, but do offer some renowned and challenging surfing spots

## Denpasar

If your visit to Denpasar, the capital of Bali, corresponds with the time of the full moon (purnama), you will witness a feast of celebrations, with copious temple offerings and boundless good will. But ceremony aside, Denpasar clearly has one great asset to recommend it to the visitor – it is definitely Balinese – in it's temples, it's city buildings and it's markets and its super friendly people. You can get enjoyment simply cruising the markets and the streets popping in and out of shops and stopping off to eat.

You can walk and take in all the sights and sounds of Bali. This takes in some typically splendid evocative temples, the fabulously vibrant produce market (Pasar Badung), Kampung Arab with its quaint old fabric shops and the famous Museum Negeri Propinsi Bali. These are all within the vicinity of the main shopping street, Jalan Gajah Mada. And these are not places you'd simply want to check out and then check off your list. Pasar Badung requires a good few hours to absorb. The colours are fantastic, to say nothing of the fragrances and aromas of the spice. Flowers abound, sold as handsome bunches or as mini sacred offerings.



## Karangasem

On the way you can visit Tenganan – a walled village that has adhered to its pre-Hindu customs through a code of non-fraternization with outsiders. These are reputed to be the original inhabitants of the island. There you can buy traditional masks, baskets and beautifully woven cloths.

If you continue to drive in a general north-east direction where the highway runs inland you will pass Tirtagangga, a water playground designed by former princes of the royal family. Exotic pools and water fountains make up the refreshing water garden. Stop for a refreshing stroll among the lilies and fountains or for a quiet lunch break.

## Bedugul, Kintamani and Singaraja

North of Denpasar lies the mountain areas around Bedugul and Kintamani. Crossing those mountains brings you to Singaraja and Bali's north coast.

Bedugul, about one and half hour drive from South Bali, is a beautiful cool mountain region that is a nice break from the beach areas. With its three lakes that sit snugly surrounded by mountain tops, Bedugul has the fresh smell of mountains and Botanical Garden (Kebun Raya – with over 650 species of trees and unique collection of ferns and orchids). The real natural attraction of the area are the three tranquil lakes: Lake Tamblingan, Buyan and Bratan.

The mountain region to the east of Bedugul centres around the spectacular volcanic crater of Mt Batur, which last erupted in 1994. The mountain draws tourists in with both beauty and promise of adventure. Rising to 5,633 feet, Mount Batur can be summited by physically-fit hikers in around two hours. Climbing Mount Batur offers a rare opportunity to enjoy an unforgettable sunrise from the top of an active volcano. Lake Batur is the largest lake of Bali. Due to its height, not only the temperature of the area is always cool but also the water of the lake. To the local people who live in the small villages around lake Batur, the lake is a sacred site.

Beyond the mountains you will find Singaraja, the original capital of Bali with its Muslim kampong, Chinese shops and tree lined avenues of colonial houses. Some like to wander around the town while most head for the resort area of Lovina some 20 minutes to the west along the coast. The long stretch of beach has many hotels, restaurants and night time entertainment but generally the resort area is slow paced.



## SHOPPING

Bali is well-known not only for the beaches but also for shopping. It has much choice of places to visit from market stalls to high end shops. Our Guest Service Team will be more than happy to assist you with recommendations on any specific shopping needs you may have.

### Bali Collection

Bali Collection is the largest shopping mall in Nusa Dua, located in an exclusive tourism area with an open relaxing space. A complete lifestyle experiences from shopping, dining and entertainment with a nod to mixed Balinese and modern style Complimentary daily shuttle service from our resort is available. Contact our concierge for the schedule.

### Beachwalk Shopping Center

One of the latest, eco-friendly and modern shopping complexes is Beachwalk Shopping Center. If you are looking for some International designer outlets and franchise dining outlets or even some late night movies, you can find all those in this beachfront shopping center.

### Discovery Shopping Mall

Discovery Shopping Mall is one of the largest shopping malls in Bali and the largest in Kuta, featuring a beachside location. This large three-storey mall houses numerous fashion and lifestyle outlets from famous national and international brands as well as various dining outlets.

## MARKETS

### Kuta Art Market

Situated close to the Kuta Beach on Jl. Bakung Sari, Kuta Art Market has a large number of shops selling a wide variety of merchandises including sarongs, clothes, shoes, jeweleries, handicrafts, leather goods, and furniture. You can find some good pieces if you look carefully and have a huge bargaining power.



## Ubud Market

Ubud is known as the cultural center of Bali and as a land of artists. It is a place where you have the opportunity to see the real Bali. Located on Jl. Raya Ubud, Ubud Market has kept much of its traditional charm, with squatting Balinese sellers haggling loudly among spices and vegetables. The market also sells handicrafts which mostly were made in the neighboring villages of Mas, Tegalalang, and more.

## Sukawati Art Market

Kreneng market is located on Kamboja Street, East Denpasar, about 3 km from the city center. Daily commodities at reasonable prices can be found in this market. At night, it becomes a night bazaar where various kinds of traditional foods at reasonable prices are also available. Kreneng Market is also the terminal of mini buses. These mini buses are called 'bemo', public transportations which have routes around Denpasar area.

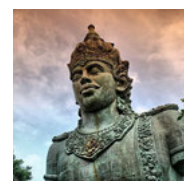
## Kreneng Market

Sukawati Art Market is located on Jl. Raya Sukawati, Gianyar, across the Sukawati Traditional Market. Set in a new two-story building, the art market sells a wide variety of merchandises, ranging from statues to dance costumes, all at reasonable prices. A large variety of woven baskets can be found here along with Balinese ceremonial items made from colour ful prada (gold painted cloth).

## BEACHES

### Kuta Beach

Once a sleepy village with a quiet, beautiful sweep of beach, Kuta today has become a popular beach destination in its own right, alive with tourists from all over the world, swimming, surfing or sunbathing by the beach. Others, casually dressed in shorts, T-shirts and flip-flops stroll along its main road, shopping around or enjoying meals as it has many



## Pandawa Beach

Locally referred to as 'Pantai Pandawa', is a great addition to Bali's collection of gorgeous beaches, located on Bali's southern Bukit Peninsula. Hidden behind large carved limestone cliffs that reveal wide views to the Indian Ocean, Pandawa Beach was once also dubbed as 'Secret Beach' and it was officially opened in 2012. Besides its impressive natural sea panorama of white sand, blue sky and surf, Pandawa Beach is also best known for its impressive terrain and manmade limestone features that serve as a one-of-a-kind welcome into this coastal area.

## Dreamland

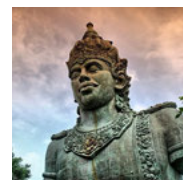
This is a beautiful white sandy beach stretching over 100 meters. Dreamland offers an elegant, tranquil and spectacular sunset view that create a romantic nuance. Ideally located in the area of Pecatu Graha, a huge area of luxurious residences, hotels, villas, world-class golf course (New Kuta Golf ), water fun game and more makes this beach increasingly popular and is suitable for families where they can relax while enjoying the warm tropical atmosphere. The experienced surfer will love the big and powerful waves that make it as one of the most demanded surfing points in Bali Island.

## Geger Beach

With calm turquoise-blue water and white-golden sand, Geger Beach has become one of Bali's top beach destinations in recent years. It's peaceful with a few seaweed farmers and no noisy vendors. One or two kiosks rent surfboards and swimming and sunbathing are the main activities plus there are a few small eateries that also rent sun loungers.

## Nusa Dua Beach

Nusa Dua means two islands (nusa 'island', dua 'two'), because there are 2 islands in the bay. In the southern side lies Peninsula Island and the northern side lies Nusa Dharma Island which is smaller, but has Pura/Temple Nusa Dharma and shadier. The beaches here are glorious - white sand, deep, long and safe for swimming.





## MUSEUMS

### Bali Museum

Bali Museum is a museum of art and history located in Denpasar and has become the main attraction of the city. It gained prominence in 1932 when German artist Walter Spies and some Dutch officials revived the idea of collecting and preserving Balinese antiquities and cultural objects.

### The Agung Rai Museum of Art

The Agung Rai Museum of Art houses a remarkable private collection of works by Balinese, Javanese and foreign artists who have had a major influence on Balinese painting tradition. If you visit the museum between 3:00-5:00 pm on weekdays or between 10:30-12:00 on a Saturday, you will get the chance to see local children practice traditional dancing. The ARMA is situated in Peliatan, Ubud.

## TEMPLES

Normally peaceful and uninhabited, Bali's temples transform into scenes of great activity and are ornately decorated during festivals and temple anniversaries with traditional dance performances, cockfighting and gambling. You'll find that each of Bali's temples is unique and that they either face towards the mountains, the sea or towards sunrise.

### Besakih Temple

Besakih Temple, known as Bali's 'Mother Temple' for over 1,000 years. It sits 1,000 metres high on the southwestern slopes of Mount Agung. Besakih is an artistic and unique complex that comprises at least 86 temples which include the main Pura Penataran Agung (the Great Temple of State). Besakih is the biggest and holiest of the island's temples and is surrounded by breathtaking and scenic rice paddies, hills, mountains and streams. To the Balinese, visiting the temple sanctuaries is a special pilgrimage. Mount Agung's high location gives it an almost mystical quality. Many stairs lead up to the sacred mountain, leading to the many temples that vary according to types, status, and functions.



## Tanah Lot Temple

Tanah Lot Temple is one of Bali's most important landmarks, famed for its unique offshore setting and sunset backdrops. An ancient Hindu shrine perched on top of an outcrop amidst constantly crashing waves; Tanah Lot Temple is simply among Bali's not-to-be-missed icons.

The onshore site is dotted with smaller shrines alongside visitors' leisure facilities that comprise restaurants, shops and a cultural park presenting regular dance performances. The temple is located in the Beraban village of the Tabanan regency, an approximate 20km northwest of Kuta, and is included on most tours to Bali's western and central regions.

## Uluwatu Temple - Pura Luhur Uluwatu

Uluwatu Temple, or Pura Luhur Uluwatu, one of six key temples believed to be Bali's spiritual pillars, is renowned for its magnificent location, perched on top of a steep cliff approximately 70 metres above sea level. This temple also shares the splendid sunset backdrops as that of Tanah Lot Temple, another important sea temple located in the island's western shores.

The Balinese Hindus believe that the three divine powers of Brahma, Vishnu, and Siva become one here. That belief results in making Uluwatu Temple a place of worship of Siva Rudra, the Balinese Hindu deity of all elements and aspects of life in the universe. Pura Uluwatu is also dedicated to protect Bali from evil sea spirits.

## Pura Dalem Agung

Pura Dalem Agung Padangtegal, or Padangtegal Great Temple of Death, are three Hindu temples located in the Sacred Monkey Forest of Padangtegal, Ubud. The largest of which is the Pura Dalem Agung, situated on the highest point of the forest. The second one is the Holy Bathing Temple and the third one is the Pura Prajapati, which is a cremation temple situated at the side of one of the two graveyards in the monkey forest. Pura Dalem Agung Padangtegal dates back to the 14th century. It is dedicated to the goddess of death, Durga, who also takes on the form of the witch-monster Rangda, as appearing in the Barong performances.



## Pura Tirta Empul

For more than a thousand years, Balinese worshipers have been drawn to Pura Tirta Empul, whose sacred spring is said to have been created by Indra and to have curative properties. An inscription dates the founding of a temple at the site to 926 AD. Ever since - for more than a thousand years - the Balinese have come to bathe in the sacred waters for healing and spiritual merit.

The Tirta Empul Temple includes the traditional Balinese split gate along with shrines to Shiva, Vishnu, Brahma, Mt. Batur, and Indra. There is also a large open pavilion in the main courtyard, useful for relaxing in the shade. Legend has it that the sacred spring was created by the god Indra. His forces had been poisoned by Mayadanawa, so he pierced the earth to create a fountain of immortality to revive them.

## Ulun Danu

Pura Ulun Danu Bratan, or Pura Bratan, is a major Shivaite and water temple in Bali. The temple complex is located on the shores of Lake Bratan in the mountains near Bedugul. Built in 1663, this temple is used for offerings ceremony to the Balinese water, lake and river goddess Dewi Danu. Set at the lakeside of Bratan with beautiful lake views and hills surrounding it, the temple is situated in the plateau area with cool temperatures and hills as a backdrop.

The name of Ulun Danu Bratan Temple is taken from the lake where the temple is built at Bratan Lake. Ulun comes from the Hulu word meaning head or power Ulun Danu Bratan means power of Bratan Lake that is Danu Goddess.

## ISLAND

### Lombok

Lombok is an island in West Nusa Tenggara (Nusa Tenggara Barat or NTB) province, Indonesia. Blessed with exquisite white-sand beaches, epic surf, a lush forested interior, and hiking trails through tobacco and rice fields. Here you will probably notice the mighty Gunung Rinjani, Indonesia's second-highest volcano, its summit complete with hot springs and a dazzling crater lake. Lombok's southern coastline is nature on a very grand scale: breathtaking turquoise bays, world-class surf breaks and massive headlands. They keep saying development on these splendid beaches is just around the corner, but until that moment comes, they are easy to explore over much-improved roads.



## Gili Island (Gili Trawangan, Gili Meno, Gili Air)

Arching away from the northwest corner of Lombok, The Gili Islands are three idyllic atolls where the sand is still powdery white, the water a clear sparkling turquoise, and the sunsets over Bali's Agung. Settled just over 50 years ago (by Bugis fishermen from Sulawesi), travellers discovered Gili Trawangan in the 1980s, seduced by the white-sand beaches, and coral reefs. By the 1990s Trawangan had mutated into a kind of tropical Ibiza, a stoney idyll where you could rave away from the eyes of the Indonesian police. And then the island began to grow up – resident Western hedonists morphed into entrepreneurs, diving rivalled partying in the economy, and outside money poured into build resorts.

## Nusa Penida

Nusa Penida, is the largest of three island off the south eastern coast of Bali, the others being Nusa Lembongan and Nusa Ceningan. The islands' communities have used traditional Balinese village regulations to create the sanctuary. Nusa Penida is a diving site with vast spread of coral reefs and good visibility. Big fish are frequently observed at the area. Manta rays or sunfishes appear in certain seasons. There are many quiet and secluded white sand beaches along the north and northwest coasts of Nusa Penida. Other geographical highlights include limestone caves, spectacular high coastal cliffs with karst formations and offshore pinnacles in the south and east, and rugged hill tops in the high center. Nusa Penida has several interesting Hindu temples. When visiting be respectful and always heed local advice.

## Ulun Danu

Pura Ulun Danu Bratan, or Pura Bratan, is a major Shivaite and water temple in Bali. The temple complex is located on the shores of Lake Bratan in the mountains near Bedugul. Built in 1663, this temple is used for offerings ceremony to the Balinese water, lake and river goddess Dewi Danu. Set at the lakeside of Beratan with beautiful lake views and hills surrounding it, the temple is situated in the plateau area with cool temperatures and hills as a backdrop. The name of Ulun Danu Beratan Temple is taken from the lake where the temple is built at Beratan Lake. Ulun comes from the Hulu word meaning head or power Ulun Danu Beratan means power of Beratan Lake that is Danu Goddess.



## ATTRACTIONS

### Water Parks

Bali is home to five major waterparks, namely the Waterbom Bali in central Kuta, Bali's first water park, the New Kuta Green Park, located in Pecatu, the Circus Waterpark, located in the outskirts of Kuta, Splash Water Park located at the new Canggu Club and Bali Safari and Marine Park in Gianyar. The waterparks, while offering different choices of facilities and levels of excitement, all feature typical array of slides, 'lazy river' pools, and food and beverage outlets within the parks. Bali's waterparks are best enjoyed with family and friends. Allow a full day to experience the whole range of facilities on offer.

### Water Blow

Water Blow is located at the Nusa Dua Peninsula and can be accessed by foot along the beachfront or by driving into the Nusa Dua resort area. It is a place where the rock that stands firmly on the beach of Nusa Dua with a beautiful shape is swept by the large waves. Because the waves crashing into the walls of the reefs would eventually make the water-sea water is soaring into the air.

### Elephant Parks

A visit to one of four Elephant Parks is an excellent option for any visitor to Bali. Get up close and personal with these incredible animals in a beautiful tropical park setting. The experience of sitting high on top of an elephant in a teak wicker chair, meandering through the cool jungle, is an experience you'll never forget.

### Golf

Bali boasts several world class golf courses that are both challenging and breathtaking. The palm tree-lined fairways, tricky sand traps and elevated greens surrounded by the imposing mountains and ocean tantalize and frustrate even the most experienced golfer. Facing the beach at Nusa Dua is the Nusa Dua Golf Club. The New Kuta Golf Course situated inside the stunning grounds of Kawasan Pecatu Indah Resort, Pecatu, Uluwatu.



## BALI FESTIVALS & EVENT GUIDE

### Art Festival

Highly notable is the Annual Arts Festival, which interestingly takes place every second Saturday of June to the second Saturday of July. This Annual Arts Festival is a celebration of exhibitions and performances of various kinds of artworks and cultural achievements, including the absorbing Kite Festival.

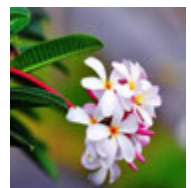
### Galungan

Bali's most important festival is the Galungan festival. It is a feast and festival which is held throughout the whole island and an annual event in the wuku year. It is believed that during this ten day period all Balinese gods, including Sanghyang Widi, the supreme deity, will descend to earth for the festivities. Barongs prance from temple to temple and village to village in celebration of the Galungan with the gods.

Galungan to the Balinese, is the most important holiday period as it symbolizes the victory of Dharma, or Virtue, upon Adharma, or all that is Evil. The festivities are made extra special by the fitting of 'penjor' on the right side of the entrance to every house. A penjor is a tall bamboo pole terrifically decorated with woven young coconut leaves, cakes, fruits and flowers; and also a must for every Balinese household. The Galungan also sees the Balinese decked in their finest clothes and jewels for the day.

### Nyepi

The saka calendar has a major festival called Nyepi, or the final day of the saka year. It falls on the day after the new moon on the ninth month. Nyepi is a celebrated holiday and the Balinese New Year called icaka New Year. It is a day of total silence throughout the island. Nyepi really is a celebration observed with total silence! On Nyepi day, there is totally no activity - no traffic at all on the roads, no amusement is held the whole day long. No fires also may be lit in observance of the Nyepi and great purification and sacrificial rites are held on the day prior to Nyepi in order to exorcise evil spirits from every corner of Bali.

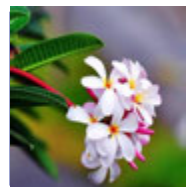
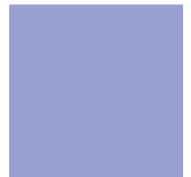


## Saraswati

Bali and the Balinese also celebrate Saraswati, a day devoted to God's manifestation as the wise and beautiful Goddess of Knowledge, Art and Literature - the Dewi Saraswati. To mark this joyous day, books of knowledge, manuscripts and the Wedas are blessed and special offerings are made together with aspirations for knowledge and wisdom.

## Hotel Daily Activities

Our Activities Team organises daily inhouse activities ranging from cooking classes to Star Gazing. Please dial Hotel Assistance for further information.





AN IHG® HOTEL  
BALI BENOA



**Health & Safety**



# HEALTH & SAFETY KESEHATAN & KESELAMATAN

## SAFETY PROCEDURES PROSEDUR KESELAMATAN

Your safety is our utmost concern. We have installed a comprehensive fire protection system and our staff have also been trained. However, your understanding of the hotel's safety procedures is very important. Please read on...

Keselamatan Anda adalah perhatian utama kami. Kami telah memasang sistem pengaman kebakaran yang komprehensif dan staff kami juga telah dilatih. Namun, pemahaman Anda tentang prosedur keselamatan di hotel ini sangat penting. Silakan dibaca ...

## WHAT IF... YOU'VE JUST ARRIVED? BAGAIMANA JIKA... ANDA BARU SAJA TIBA?

### STUDY THE FIRE ESCAPE

### PELAJARI CARA MELARIKAN DIRI DARI API



## WHAT IF...YOU FIND A FIRE?

### BAGAIMANA JIKA... ANDA MENEMUKAN KEBAKARAN?

#### SOUND THE NEAREST FIRE ALARM

#### BUNYIKAN ALARM KEBAKARAN TERDEKAT

Upon detecting fire or smoke, pull down the nearest fire alarm call point and call 111 our emergency hotline.

Setelah mendeteksi kebakaran atau asap, tarik ke bawah alarm kebakaran terdekat dan hubungi 111 nomer darurat kami.

## WHAT IF...YOU HEAR THE FIRE ALARM?

### BAGAIMANA JIKA... ANDA MENDENGAR ALARM KEBAKARAN?

#### IF THE FIRE ALARM SOUNDS, LISTEN TO THE VOICE MESSAGE.

#### JIKA ALARM KEBAKARAN BERBUNYI, DENGARKAN PESAN SUARA.

#### IF THE FIRE ALARM SOUNDS, AND VOICE MESSAGE SAYS: "EVACUATE!, EVACUATE!"

#### JIKA ALARM KEBAKARAN BERBUNYI: "MENGUNGSI! MENGUNGSI!"

Leave the room immediately via the nearest exit staircase.

Tinggalkan kamar secepatnya melalui tangga darurat terdekat.

If the voice message says: "The fire alarm is activated and our security & engineering is checking the location", stand by for the next instruction.

Jika pesan suara berbunyi: "Alarm kebakaran telah diaktifkan dan tim security & engineering kami sedang memeriksa lokasi", bersiap untuk instruksi selanjutnya.

If the voice message says: "There's a fire in the building, evacuate immediately" then you have to leave the room immediately via the nearest exit staircase.

Jika pesan suara berbunyi: "Telah terjadi kebakaran di gedung, segera mengungsi" maka Anda harus segera meninggalkan ruangan melalui pintu keluar darurat terdekat.

## DO NOT USE ELEVATORS

## JANGAN MENGGUNAKAN LIFT



## DO NOT ATTEMPT TO PACK BELONGINGS JANGAN COBA UNTUK MENGEPAK BARANG-BARANG

Time is precious. Save your life first.

Waktu sangat berharga. Selamatkan hidup Anda terlebih dahulu.

## TAKE YOUR ROOM KEY WITH YOU BAWA KUNCI KAMAR ANDA BERSAMA ANDA

You may need to go back to your room if your exit is blocked. STAY CALM. Panic will not help.

Anda mungkin perlu kembali ke kamar Anda jika jalan keluar Anda tertutup. TETAP TENANG. Panik tidak akan membantu.

## EVACUATE MENGUNGSI

Should the fire get out of control, close all doors behind you and leave the building via the exit staircase. DO NOT USE THE ELEVATORS.

Jika api sudah diluar kendali, tutuplah semua pintu dibelakang Anda dan tinggalkan gedung melalui tangga darurat. JANGAN MENGGUNAKAN LIFT.

## REMEMBER INGAT

## PREVENT FIRES MENCEGAH KEBAKARAN

1. If you are a smoker, be sure to completely extinguish your cigarette. Please smoke only at the balcony.
  2. Do not smoke in bed, especially when you are tired and sleepy.
  3. Do not throw your cigarette stubs in the waste-paper basket.
  4. Do not hang wet clothes on lamp shades.
  5. Be sure to turn off all electrical appliances upon leaving your room, e.g., electric shaver, travelling iron, etc.
- 
1. Jika Anda adalah perokok, pastikan untuk benar-benar memadamkan rokok Anda. Merokok hanya di perkenankan di balkon.
  2. Jangan merokok di tempat tidur, terutama ketika Anda lelah dan mengantuk.
  3. Jangan membuang puntung rokok Anda ke dalam keranjang sampah.
  4. Jangan menggantung pakaian basah di kap lampu.
  5. Pastikan untuk mematikan semua peralatan listrik saat meninggalkan kamar Anda, misalnya, alat cukur listrik, seterika, dll



## IN THE EVENT OF FIRE APABILA TERJADI KEBAKARAN

- Remain calm. Do not panic.
  - Feel your door. If hot, DO NOT OPEN. (Refer to the section titled 'If you cannot leave your room').
  - Take your room key.
  - Place a wet cloth over your nose and mouth.
  - Crawl beneath the smoke and stay close to the walls.
  - DO NOT USE ELEVATORS.
  - If your exit is blocked, return to your room. It is the safest place for you to be.
  - Phone for help: Press emergency hotline 111.
- 
- Tetap tenang. Jangan panik.
  - Coba raba pintu Anda. Jika panas, JANGAN DIBUKA. (Lihat bagian berjudul 'Jika Anda tidak bisa meninggalkan kamar Anda').
  - Ambil kunci kamar Anda.
  - Tempelkan kain basah di hidung dan mulut Anda.
  - Merangkaklah di bawah asap dan tetap dekat dengan dinding.
  - JANGAN MENGGUNAKAN LIFT.
  - Jika jalur keluar Anda tertutup, kembalilah ke kamar Anda. Ini menjadi tempat teraman untuk Anda.
  - Telepon bantuan: Tekan nomer darurat 111.

## IF YOU CANNOT LEAVE YOUR ROOM JIKA ANDA TIDAK BISA MENINGGALKAN KAMAR ANDA

- Remain calm. Do not panic.
- Phone for help: Press emergency hotline 111. Explain to the operator that you are staying in your room.
- Stay there. It is the safest place for you to be.
- Turn off the air-conditioning unit.
- Run the shower with cold water & fill the bathtub with cold water if one in the room or fill up the wash basin.
- Stuff wet towels completely around the door seal and over the air vents.
- Remove all curtains from the balcony door.
- Do not open the balcony door if smoke is rising from the lower floors.
- Stay low if there is smoke in the room.
- Place a wet cloth over your nose and mouth.
- If smoke enters your room, create a tent over your head with a wet blanket.
- If the door and walls are hot, bail water on them using the bathroom waste bin.
- Wave or hang a white cloth from your window to attract attention.

Should it be necessary to evacuate the resort, our personnel will direct you to a safe gathering point. Please remain in the specified area so that emergency personnel can account for all registered guests.



- Tetap tenang. Jangan Panik
- Telepon bantuan: Tekan nomer darurat 111. Jelaskan kepada operator bahwa Anda tinggal di kamar Anda.
- Tetap disana. Ini adalah tempat paling aman bagi Anda.
- Matikan AC.
- Nyalakan shower dengan air dingin & penuhi bak mandi dengan air dingin jika ada di dalam kamar.
- Letakkan handuk basah sepenuhnya di sekitar sela pintu dan di atas ventilasi udara.
- Lepas semua tirai dari pintu balkon.
- Jangan membuka pintu balkon jika asap semakin naik dari lantai bawah.
- Tetap berada di bawah jika ada asap di ruangan.
- Letakkan kain basah di hidung dan mulut.
- Jika asap memasuki kamar Anda, buatlah tenda di atas kepala Anda dengan selimut basah.
- Jika pintu dan tembok terasa panas, siram dengan menggunakan air dari kamar mandi.
- Lambaikan atau gantung kain putih di jendela Anda untuk menarik perhatian.

Jika memang diharuskan untuk pengosongan resort, personil kami akan mengarahkan Anda ke titik pertemuan yang aman. Harap tetap berada di area yang ditentukan sehingga regu penyelamat dapat menghitung semua tamu yang terdaftar.

## IN CASE OF EARTHQUAKE JIKA TERJADI GEMPA

### IF YOU ARE INSIDE THE HOTEL JIKA ANDA BERADA DI DALAM HOTEL

- Remain calm. The rolling and roaring may be frightening but the sensations won't hurt you.
- Stand in a doorway or get under a table or desk.
- Brace yourself in a corner but away from windows.
- Stay away from all windows, sliding glass doors and mirrors.
- Move to an inner wall or corridor.
- Watch for falling objects.
- Stay away from tall shelves, cabinets and anything that might fall on you.
- Grab anything handy to shield your head and face from falling debris and glass.
- Do not rush outside. Stay on the same floor you are on.
- DO NOT USE ELEVATORS as the power may go off and leave you trapped.
- Wait for further instructions from the hotel Emergency Response Team.



- Tetap tenang. Guncangan dan suara mungkin akan menakutkan tapi sensasi tidak akan menyakiti Anda.
- Berdiri di ambang pintu atau mencoba berada di bawah meja.
- Rapatkan diri Anda di sudut tapi jauh dari jendela.
- Menjauhlah dari semua jendela, pintu geser dan kaca-kaca.
- Pindah ke dinding dalam atau koridor.
- Perhatikan benda yang jatuh.
- Menjauhlah dari rak-rak yang tinggi, lemari dan apa pun yang mungkin dapat jatuh menimpa Anda.
- Ambil sesuatu yang berguna untuk melindungi kepala dan wajah dari puing-puing yang jatuh dan kaca.
- Jangan terburu-buru ke luar. Tunggu di lantai yang sama dimana Anda sedang berada.
- JANGAN GUNAKAN LIFT, kemungkinan listrik bisa mati/padam dan membuat Anda terjebak.
- Tunggu instruksi selanjutnya dari Tim Tanggap Darurat Hotel.

## GENERAL SAFETY RULES AFTER AN EARTHQUAKE

### ATURAN UMUM SETELAH TERJADI GEMPA BUMI

- Remain calm. Do not panic.
  - Do not light matches, cigarettes or turn on electrical switches.
  - In all areas near broken glass or debris, protect your hands, head and feet with cloth or fabric.
  - Fill your bathtub if applicable and sink with water.
  - Wait for further instructions from the hotel Emergency Response Team.
- 
- Tetap tenang. Jangan panik.
  - Jangan menyalakan korek api, rokok atau menyalakan saklar listrik.
  - Di semua area di dekat kaca rusak atau puing-puing, lindungi tangan Anda, kepala dan kaki dengan kain atau baju.
  - Penuhi bak mandi Anda dan wastafel dengan air.
  - Tunggu instruksi selanjutnya dari Tim Tanggap Darurat Hotel.

## TSUNAMI EVACUATION PROCEDURE

### PROSEDUR EVAKUSI TSUNAMI

Our staff has been trained to assist guests. Please take note of the following safety information.

Staff kami telah dilatih untuk membantu tamu. Harap memperhatikan beberapa informasi keselamatan dibawah ini.





#### When you hear the tsunami alarm announcement over the resort intercom system:

1. Do not panic. Our task is to evacuate to higher floors or an area at a higher elevation.
2. Do not use the elevators.
3. Immediately go to Tsunami Assembly Point, in front of guest elevator that is located between room number 568 and 569 on level 5.
4. Do not attempt to pack your belongings. Time is precious – save your life first.
5. If there is a tsunami warning coming from the immediate sea, it will require an immediate evacuation to the highest floor for all guests.
6. If we receive a tsunami alert which allows us more time to evacuate to a higher area and further from the ocean, we will need to move 3- 5 kilometers from the resort to the closest elevated point in this area. In this situation we will use whatever transport we have at the hotel and ask everyone to still walk towards this location.
7. Staff will come around all evacuation sites and check names to verify guest safety.
8. Electrical power might be cut off. If so, limited emergency lighting will remain on. Flashlights are found in your wardrobe and please bring it with you as well as any bottled water you have in your room.
9. The management will provide all guests with as much information as possible to keep you updated.
10. Remain at your evacuation site until hotel management has announced that it is safe to return to normal conditions

#### Ketika Anda mendengar pengumuman alarm tsunami melalui sistem intercom kami:

1. Jangan panik. Tugas kita adalah untuk mengungsi ke lantai yang lebih tinggi atau area yang lebih tinggi.
2. Jangan menggunakan lift.
3. Segera menuju ke tempat Tsunami Assembly Point, di depan elevator tamu yang terletak di antara kamar 568 dan 569 di lantai 5.
4. Jangan berusaha untuk mengemas barang-barang Anda. Waktu sangat berharga - selamatkan hidup Anda terlebih dahulu.
5. Jika ada peringatan tsunami yang datang dari arah laut langsung, maka dibutuhkan evakuasi secepatnya ke lantai tertinggi untuk semua tamu.
6. Jika kita menerima peringatan tsunami yang memungkinkan kita untuk lebih banyak waktu untuk mengungsi ke daerah yang lebih tinggi dan lebih jauh dari laut, kita akan perlu untuk bergerak 3- 5 kilometer dari resort ke titik area mengungsi paling dekat di daerah ini. Dalam situasi ini kita akan menggunakan transportasi apa pun yang kita miliki di hotel dan meminta semua orang untuk tetap berjalan menuju lokasi dengan juga menggunakan transportasi apa saja yang kita miliki.
7. Staff akan datang di semua area sekitar evakuasi dan memeriksa nama-nama untuk memastikan keselamatan tamu.
8. Daya listrik mungkin mati. Jika demikian, pencahayaan darurat terbatas akan tetap menyala. Senter dapat ditemukan di lemari pakaian Anda dan silahkan membawanya dengan Anda serta botol air apa saja yang ada di kamar Anda.
9. Manajemen akan memberikan semua tamu dengan informasi sebanyak mungkin untuk membuat Anda diperbarui.
10. Tetap di lokasi evakuasi hingga manajemen hotel telah mengumumkan bahwa aman untuk kembali ke kondisi normal.





AN **IHG**® HOTEL  
BALI NUSA DUA